

Initial Disclosure Document

The Financial Conduct Authority is the independent regulator of financial services. The Financial Conduct Authority require us to provide you with a document called an 'Initial Disclosure Document'. This document provides information about us, the products we offer, the services we will provide, what we charge for our services, who regulates us, what to do if you have a complaint and details about the Financial Services Compensation Scheme.

Who are we? We are Pink Salary Exchange and our registered office is: Southpoint House, Harcourt Way, Meridian Business Park, Leicester, LE19 1WP

We are authorised and regulated by the Financial Conduct Authority, Registration Number: 669460

Whose products do we provide?

As a Financial Conduct Authority regulated credit broker, we can introduce you to a range of lenders who may be able to help you finance your vehicle and provide other products/services.

What services do we provide?

We will provide you with either comparable details of firms most appropriate to your lending or purchase requirements or general information relating to finance products. In assessing your requirements, we may seek such information about your personal circumstances and objectives as might be relevant in order to enable us to identify your needs. It is important that you provide us with accurate and relevant information. You will not receive advice, or a recommendation from us, but we may ask questions to narrow down the selection of firms offered, from which you can more easily make your own choice if you so wish.

Do we charge for our services?

No, we do not charge fees for our broker related services. We are a commission and fee-based organisation which means that we may receive a payment(s) or other benefits from finance providers should you decide to enter into an agreement with us. These fees may be variable or pre-set dependent on the product and the volume that we place with the chosen supplier.

Who regulates us?

Pink Salary Exchange is a trading style of TM Limited who are authorised and regulated by the Financial Conduct Authority. Our firms reference number is 669460. You can verify this on the Financial Conduct Authority's Register by visiting the Financial Conduct Authority's website: <http://www.fca.org.uk/register/> or by contacting them on 0300 500 8082.

Other services we offer are not regulated by the Financial Conduct Authority however the Financial Ombudsman Services has now been extended to handle some complaints under the Consumer Credit Act.

If you have a complaint?

We aim provide a very high standard of service to every client. It is important to us that all complaints are resolved as quickly as possible and to the complete satisfaction of our clients.

To register a complaint contact us by:

E-Mail: complaints@pinkvehicleleasing.co.uk

Telephone: 0116 402 6500

Write to: Pink Salary Exchange, Southpoint House, Harcourt Way, Meridian Business Park, Leicester, LE19 1WP

If you cannot settle your complaint with us, you may be entitled to refer it to the Financial Ombudsman Service or the BVRLA.

A copy of our complaint's procedure is available upon request or on our website, www.pinkcarleasing.co.uk

Data Protection Notice

Your personal data will be collected and processed by Pink Salary Exchange, which in this section will be referred to as "we", "our" or "us".

The core purposes for which we process your personal data include the following:

- 1 To verify your identity, assess your suitability for the products and services that you have requested, and decide whether to enter into an agreement with you, such as: credit reference and scoring checks, checking details on proposals and insurance claims, checks for criminal proceedings / convictions, financial assessments, anti-money laundering, terrorist financing and fraud prevention checks which may include sharing personal data with fraud prevention agencies, and managing credit or credit related accounts or facilities.
2. To manage, administer and take decisions regarding your agreement, such as: providing products and services to you, exercising our rights, and performing our obligations, in connection with the agreement, making payments and recovering monies.
- 3 .Managing our legitimate business interests, such as: improving customer service, market research, quality assurance, training staff, marketing (where you have permitted us to send you promotional information), system development and statistical analysis on your personal data even if your application is declined by us or you decide not to complete your application with us.
- 4 .To meet our legal and regulatory obligations.

I hereby confirm that a copy of this Initial Disclosure Document was provided to me when I initially entered into negotiations with Pink Salary Exchange and I have read and understood the contents